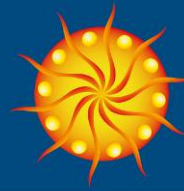




An Australian Government Initiative



SA & NT • DTSC
South Australia
& Northern Territory
Dementia Training
Study Centre

www.santdtsc.edu.au

**PROFESSIONAL DEVELOPMENT OPPORTUNITY
FOR HEALTH PROFESSIONALS**

**Dr Susan Gilster
Darwin - September 2010**

**“Developing exemplary Alzheimer’s disease programs”
Thursday 23 September 6.30pm – 9.30pm**

Developing an exemplary Alzheimer’s disease and dementia program requires a life enhancing rationale, leadership, commitment, careful thought, a vision and a concrete plan. Left to chance, without a strategy, a dementia unit or facility will be ineffective or worse, result in utter chaos. Considerations include determining an appropriate population, establishing suitable environmental and therapeutic programs, creating a purposeful and comfortable atmosphere. It requires careful staff selection, preparation and ongoing educational and support programs. A respectful and inclusive philosophy engages families and staff encouraging input and significantly better outcomes.

A successful program is never stagnant, it requires continuous examination and evaluation as the population is continually changing and the program must do so as well to provide for the ongoing and shifting needs of residents, families and staff. This session will share this essential information regarding program development and mechanisms for replication.

**“Mechanisms for Recruiting, Developing and Retaining Staff in
Dementia Programs”**

Friday 24 September 9.00 – 12.00pm

Staff recruitment and retention continues to be a significant challenge to many organizations providing dementia care. While decades of research offer solutions to staff satisfaction many establishments have not designed or implemented programs that address the concerns. This session will share current research as well as strategies for developing programs to meet the desires of staff enhancing satisfaction, performance, retention and engagement. Specifically included will be staff selection strategies, interviewing strategies, vision and mission, respect, preparation and staff education, ongoing support and communication, inclusion and recognizing and celebrating accomplishments. Staff satisfaction results will be presented with ideas and plans for implementation for continued success.



Dr. Gilster is known for creating new, innovative health care projects in the US and abroad. Susan was responsible for the development of the Alois Alzheimer Centre, which opened in 1987 as the first free-standing dementia facility in the United States. Dr. Gilster serves as a practitioner, author, educator, researcher and consultant, and has published over 75 journal articles. She has conducted well over 100 national and international presentations in 12 countries, focusing on Alzheimer’s disease care and programs, leadership, organizational development, and employee satisfaction and retention.

More including **REGISTRATION FORM** over page➔

VENUE: The Holiday Inn Esplanade, 116 The Esplanade, Darwin

REGISTRATION

There is no cost to participants as this course is funded through the Australian Government's Dementia Initiative

Registration is essential.

Places are limited.

Please advise if you need to cancel your registration.

REGISTRATION FORM

Dr Susan Gilster Darwin - 2010

Please tick the boxes of the sessions that you will be attending

- "Developing exemplary Alzheimer's disease programs"
- "Mechanisms for Recruiting, Developing and Retaining Staff in Dementia Programs"

One form per person, please photocopy for multiple use.

| | | | |
|---|---|--|--|
| Name: | | | |
| Organisation: | | | |
| Contact details: | Phone b/h: | | |
| | Phone a/h: | | |
| | Email: | | |
| In accordance with Alzheimer's Australia SA Inc Privacy Policy any details you supply will be secure and remain confidential. | | | |
| Discipline: <i>(Required for reporting to funding body.)</i> | <input type="checkbox"/> Doctor/specialist | <input type="checkbox"/> Social Worker | |
| | <input type="checkbox"/> Nurse | <input type="checkbox"/> Speech Pathologist | |
| | <input type="checkbox"/> Occupational Therapist | <input type="checkbox"/> Other, please specify: _____ | |
| | <input type="checkbox"/> Physiotherapist | <input type="checkbox"/> Student: <input type="checkbox"/> Post-graduate | |
| | <input type="checkbox"/> Psychologist | <input type="checkbox"/> Under-graduate | |
| | Please indicate any special dietary or other requirements: _____ | | |
| For further details, please contact: Fiona (08) 8372 2177 | | | |
| Please forward completed registration form by 15 September to: fiona@alzheimerssa.asn.au or fax to : (08) 8338 3390 | | | |

Training to care for people with dementia

South Australia and Northern Territory Dementia Training Study Centre

Led by Alzheimer's Australia SA Inc in partnership with Aged and Community Services SA & NT Inc, Batchelor Institute of Indigenous Tertiary Education, Charles Darwin University, Flinders University, South Australian Government: Department of Health, The University of Adelaide, and University of South Australia.